



PUBLIC NOTICE

Utility Payments -City of Miramichi

2020-03-27

The City of Miramichi is dedicated to finding payment solutions for customers impacted by COVID-19

This is an unprecedented time and we understand it comes with significant financial challenges. Nothing is more important to the City of Miramichi than the health and well-being of our citizens, employees, and community. At this time of global concern over COVID-19, we want to assure our customers we are here to help. We recognize this is an unsettling time for everyone in our city, province, and across Canada.

We encourage those that can, to keep up with their regular payments. The Utility is a self-contained budget that operates from its own revenue from users and not from property taxes. There are a variety of payment options: on-line, payment through banks and SNB, the mail, automatic withdrawals and credit card payments by phone, are available. Customers struggling to pay bills are encouraged to contact us to discuss payment options. Many utilities and businesses are working hard to do their part to make things easier and the City of Miramichi is here to help.

Payment options include:

- Customized payment plans (which we have encouraged over the years)
- Effective immediately, waiving interest fees for past due balances until June 30, 2020

We will be reassessing the situation at the end of June to see where matters stand.

One of our top priorities are safety and keeping the water flowing and treatment plants operational in Miramichi and we do not expect any disruption to the provision of these services at this time.

The City of Miramichi is dedicated to working with customers to find solutions to assist them during this time of uncertainty. Customers can contact us with any questions or concerns at (506)623-2200 or utilitybilling@miramichi.org.